

# MULTI-FUNCTION DEVICES AND RELATED

Led by the State of Colorado

#### Master Agreement #: 187846

#### Contractor: **RICOH USA, INC.**

#### Participating Entity: STATE OF UTAH PA4462

#### The following Products and Services are included in this contract portfolio:

- Group A MFD, A3
- Group B MFD, A4
- Group C Production Equipment
- Group D Single-function Printers
- Group E Large/Wide Format Equipment
- Group F Scanners
- Group G Software
- Group H Consumable Supplies
- Group I Managed Print Services (MPS)
- Sub-Group G1 Software Related Services
- Sub-Group C1 Standalone Production Devices
- Sub-Group C2 Industrial Print Equipment
- Sub-Group D1 Specialty Printers
- Accessories for Discontinued Base Units
- Maintenance Services for new, remanufactured, refurbished, and legacy devices

#### Master Agreement Terms and Conditions:

- 1. <u>Scope</u>: This addendum covers the *Multi-Function Devices and Related Software, Software and Cloud Solutions portfolio* led by the State of Colorado, for use by state agencies and other government entities located in the Participating State Utah authorized by that State's statutes to utilize State contracts with the prior approval of the State's Chief Procurement Official. An amendment to this PA is not required when offerings are adjusted in the Master Agreement, so long as all additions remain within the master agreement's original scope.
- 2. <u>Pricing:</u> The pricing and rates from the Master Agreement shall flow down to this PA. An amendment to this PA is not required when pricing in the Master Agreement is adjusted / updated.
- 3. <u>Administrative Fee</u>: One (1) percent (1%) and will apply per Section 54 of Attachment A.
- 4. <u>Participation</u>: This NASPO ValuePoint Master Agreement may be used by all state agencies, institutions of higher education, political subdivisions and other entities authorized to use statewide contracts in the State of Utah. Issues of interpretation and eligibility for participation are solely within the authority of the State Chief Procurement Official.



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5. <u>Primary Contacts</u>: The primary contact individuals for this Participating Addendum are as follows (or their named successors):

#### Contractor

Name:	Bill Finke
Address:	
Telephone:	505-681-1728
Email:	bill.finke@ricoh-usa.com

#### Participating Entity

Name:	Cody Peterson
Address:	4315 S 2700 W Taylorsville, UT 84129
Telephone:	801-957-7130
Fax:	
Email:	codypeterson@utah.gov

6. <u>Participating Entity Modifications or Additions to The Master Agreement</u>: Modifications or additions apply only to actions and relationships within the Participating Entity.

Participating Entity must check one of the boxes below.

[] No changes to the terms and conditions of the Master Agreement are required.

[x] The following changes are modifying or supplementing the Master Agreement terms and conditions.

#### State of Utah Terms and Conditions Attachment A

7. <u>Lease and Rental Agreements</u>: All eligible end-users within the State of Utah are eligible to lease equipment pursuant to the NASPOValuePoint Contract. Political Subdivisions, Higher Education, and Public Education shall work with their own purchasing department to determine if leasing is an option. State of Utah Agencies may purchase or lease from the contract after acquiring the appropriate approvals.

Lease and Rental Terms: Equipment leases and rentals are subject to the Terms and Conditions as set forth in the Master Agreement and Ricoh USA, Inc.'s applicable



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Supplemental Documents, unless otherwise agreed to by a Participating State or Entity. To initiate a lease or rental (which are attached to the Master Agreement Purchasing Entity may issue a Purchase Order ("PO") and reference the type of lease or rental (FMV Lease, Straight Lease, Capital Lease, or Cancellable Rental) on the PO or may simply sign other transactional documents deemed acceptable to the parties, providing Contractor does not provide the Purchasing Entity with any documents (besides EULA's) that have not been approved by the Lead State. The Purchasing Entity acknowledges and agrees that Section 12.2 of the Master Agreement is subject to the Contractor limitation of liability, if any, included in the Order and/or the Supplemental Document(s).

Assignment: Contractor may assign, solely for financing purposes, upon written notification to the State of Utah , their right title and interest in and to: (i) the Products subject to the Lease Agreement; (ii) all payments and other amounts due and to become due thereunder with respect to the Products; and (iii) all rights and remedies under this Participating Addendum with respect to the Products, such payments and other amounts due. Any such assignment however, does not excuse Contractor from fulfilling their obligations outlined in the terms and conditions of either the NASPO ValuePoint Master Agreement #187846 or the Participating Addendum. Contractor intends to assign, solely for financing purposes, rights as set forth immediately above and this paragraph constitutes the required written notification to the State of Utah.

All lease and rental programs must remain with the Contractor, Authorized Dealers, Contractor's leasing partners, or third-party financial institutions throughout the term of the agreement.

End of Term Notification: Contractor must notify a Purchasing Entity, in writing, of their End of Term options at least sixty (60) to ninety (90) days prior to the end of any Initial Lease or Rental Term. Such notification may include, but not be limited to, the following:

- i. Any acquisition or return options, based on the type of lease or rental agreement;
- ii. Any renewal options, if applicable; and/or
- iii. Hard drive removal and surrender cost, if applicable.

End of Term Options: If a Purchasing Entity desires to exercise a purchase, renewal, or return of the Equipment, it shall give Contractor at least thirty (30) days written notice prior to the expiration of such lease or rental term. Notwithstanding anything to the contrary, if Purchasing Entity fails to notify Contractor of its intent with respect to the exercise of a purchase, renewal, or return of the Equipment, the Initial Lease or Rental Term shall be terminated on the date as stated in the Order and removal of the Product will be mutually arranged.

8. <u>Authorized Dealers</u>: All Contractors and resellers authorized in the State of Utah, are



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listed in Contractor's Authorized Dealer List, which is available on the NASPO ValuePoint website, and are approved to accept orders and provide sales, service support, and invoicing to participants in the NASPO ValuePoint Master Agreement. The Contractor's dealer participation will be in accordance with the terms and conditions set forth in the Master Agreement.

9. <u>Orders</u>: Any order placed by a Purchasing Entity for a Product and/or Service available from this Master Agreement which is not a lease or rental shall be deemed to be a sale under (and governed by the prices and other terms and conditions) of the Master Agreement.

All orders should contain the following (1) "PO subject to NASPO ValuePoint Contract #187846 & State Contract #PA4462" (2) Purchaser's Address, Contact, & Phone-Number (3) Purchase order amount (4) Type of Lease or rental and monthly payment (5) Itemized list of accessories (6) Service program and rates (7) Attached SOW Template if applicable.

10. <u>Product Installation & Invoicing</u>: Unless otherwise agreed to by both parties, signing the delivery and acceptance ("D&A") certificate constitutes Acceptance of the Device(s) and allows Contractor to invoice for the Device(s). Failure to sign the D&A or reject the Device(s) within the foregoing five (5) day period shall be deemed as Acceptance by the Purchasing Entity.

Contractor will provide timely billing and Purchasing Entity will notify Contractor, in writing, of any billing concern. In order for Contractor to generate accurate service invoices, Purchasing Entities shall provide meter reads within the Contractor(s) requested timeframe.

Invoices that are generated without receiving the proper meter read information from the Purchasing Entity will not be considered inaccurate.

The Purchasing Entity shall provide written notice of any alleged invoicing issue(s) and the Contractor will be allowed a thirty (30) day cure period to address any such issue. Failure on the Contractors part to maintain accurate invoicing shall result in a \$25.00 per instance credit on the following month's invoice.

- 11. <u>Not Specifically Priced ("NSP") Open Market Items</u>: Not Specifically Priced (NSP) items compliment or enhance the Products and/or Services offered under the resulting Master Agreement, and may be purchased as a stand-alone option. NSP items will not include:
  - i) Interactive White boards;
  - ii) Computers, monitors, or other related items;



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- iii) Fax machines;
- iv) Overhead Projectors; and
- v) Cameras.

NSP items may only be acquired through the Contractor or their Authorized Dealers and must be reported quarterly with all other sales under the resulting Master Agreement. NSP items must be priced at a minimum discount of 15% from MSRP or List Price. The maximum allowable amount of all NSP items in a single Order shall be determined by the Participating State or Entity.

- 12. <u>Showroom Equipment</u>: Upon request by a Purchasing Entity, showroom equipment for Groups A and B may be converted to a purchase, lease, or rental providing the following conditions are met:
  - a. The meter count on Group A and Group B Devices does not exceed 10,000 copies total (i.e. b&w and color combined);
  - b. The Device must be discounted by at least 5% off the Master Agreement pricing for that same Device; and
  - c. The Purchasing Entity and the Contractor must indicate on the Order that the Device is a showroom model.
- 13. <u>Software</u>: Purchasing Entities that acquire software shall be subject to the license agreements distributed with such software. Software subscriptions shall not be subject to automatic renewals, unless otherwise agreed to in an Order. Purchasing Entities shall have the option to finance software subscriptions by utilizing Contractor lease and rental rates. Notwithstanding the foregoing, in the event of a conflict in language between an end user license agreement (EULA) and the Master Agreement, the language in the Master Agreement will supersede and control, unless otherwise stated in a Participating Addendum or an Order.
- 14. <u>Maintenance Service Level Agreements</u>: Purchasing Entities are subject to the Contractor's Standard Service Levels as outlined in the Master Agreement, Contractor's Supplemental Documents, or as otherwise negotiated by the Participating State or Entity.
- 15. <u>Managed Print Services ("MPS") Level Agreement</u>: Purchasing Entities are subject to the Contractor's "Sample MPS Statement of Work" provided in Master Agreement **Exhibit E**, or a similar format approved by both parties. Contractor may not provide MPS maintenance or repair Services on any Devices that are being leased or rented to a Purchasing Entity by another Manufacturer, unless they have a written agreement with the Manufacturer to do



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so. All MPS engagements shall require the Contractor and Purchasing Entity to complete a detailed statement of work, which must be approved by both parties prior to the initiation of any engagement.

IN WITNESS, WHEREOF, the parties have executed this Addendum as of the date of execution by both parties below.

Participating Entity: State of Utah	Contractor: Ricoh USA, Inc		
Signature:	Signature:		
DocuSigned by: DAvidy C38BE9DAC528424			
Name: Windy Aphayrath	Name:Karen L. Clarkson		
	Name.Raterr E. Olarkson		
Title: Division Director/CPO	Title:VP, Go-to-Market Strategy,		
	Sustainability and Partnerships		
Date: 6/3/2024	Date:5/24/24		

[Additional signatures may be added if required by the Participating Entity]



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For questions on executing a participating addendum, please contact:

#### NASPO ValuePoint

Cooperative Portfolio Manager:	Joel Atkinson
Telephone:	(850) 848-1250
Email:	jatkinson@naspovaluepoint.org

[Please email fully executed PDF copy of this document to

PA@naspovaluepoint.org

to support documentation of participation and posting in appropriate data bases.]